



[4658] – 168

Seat No.	
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**T.E. (Info. Tech.) (Semester – II) Examination, 2014**  
**MANAGEMENT INFORMATION SYSTEMS**  
**(2008 Course)**

Time : 3 Hours

Max. Marks : 100

- Instructions :** 1) Answer **any three** questions from **each** Section.  
2) Answers to the **two** Sections should be written in **separate** answers books.  
3) **Neat** diagrams must be drawn **wherever** necessary.  
4) Figures to the **right** indicate **full** marks.  
5) **Assume** suitable data, if **necessary**.  
6) Point wise answers are expected to get **full** marks.

SECTION – I

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|--|---|
| 1. a) What is scope of Information System and Management Information System ?    | 9 |
| b) What are the factors managers must consider during change in technology ?     | 9 |
| OR   |   |
| 2. a) How MIS is helpful for different managerial levels ?                       | 9 |
| b) What are the different strategies used by a company to develop business ?     | 9 |
| 3. a) Explain the various decision making tools used by an organization.         | 8 |
| b) What are the limitations of GDSS ?  | 8 |
| OR   |   |
| 4. a) What is expert system ? When we can say that expert system is successful ? | 8 |
| b) How GIS helps decision making process ?                                       | 8 |
| 5. a) Why m-commerce is being popular now a days ?                               | 8 |
| b) What is E-governance of India ?   | 8 |
| OR   |   |
| 6. a) What are the different trends in CRM ?                                     | 8 |
| b) What are the trends in SCM ?  | 8 |

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SECTION – II

7. a) How MIS helps to a manufacturing industry ? Explain in detail. 9  
b) Explain material management with respect to MIS. 9

OR

8. a) Is it efficient to use MIS for hotel management ? Explain. 9  
b) Explain the architecture of Cross Functional Enterprise System. 9  
9. a) What is role of MIS in EMS ? 8  
b) Explain ERP architecture with different modules. 8

OR

10. a) Explain different BPO services. 8  
b) Explain medical transcription as an application of ITES. 8  
11. a) What are the reasons and modes of Cyber Crime ? 8  
b) What are the statutory provisions for Cyber Crime ? 8

OR

12. a) What are the different system controls exercised in an Information System ? 8  
b) Explain global management of Information Technology. 8

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