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Seat	
No.	

T.E. (Info. Tech.) (Semester – II) Examination, 2014 MANAGEMENT INFORMATION SYSTEMS (2008 Course)

Time : 3 Hours

Max. Marks : 100

Instructions : 1) Answer any three questions from each Section.

- *2)* Answers to the **two** Sections should be written in **separate** answers books.
- 3) Neat diagrams must be drawn wherever necessary.
- 4) Figures to the **right** indicate **full** marks.
- 5) **Assume** suitable data, if **necessary**.
- 6) Point wise answers are expected to get full marks.

SECTION - I

1.	a) What is scope of Information System and Management Information System?	9
	b) What are the factors managers must consider during change in technology ? OR	9
2.	a) How MIS is helpful for different managerial levels ?	9
	b) What are the different strategies used by a company to develop business ?	9
3.	a) Explain the various decision making tools used by an organization.	8
	b) What are the limitations of GDSS ? OR	8
4.	a) What is expert system ? When we can say that expert system is successful ?	8
	b) How GIS helps decision making process ?	8
5.	a) Why m-commerce is being popular now a days ?	8
	b) What is E-governance of India ? OR	8
6.	a) What are the different trends in CRM ?	8
	b) What are the trends in SCM ?	8

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SECTION - II

7.		How MIS helps to a manufacturing industry ? Explain in detail.	9 9
	D)	Explain material management with respect to MIS.	9
8.	a)	Is it efficient to use MIS for hotel management ? Explain.	9
	b)	Explain the architecture of Cross Functional Enterprise System.	9
9.	a)	What is role of MIS in EMS ?	8
	b)	Explain ERP architecture with different modules.	8
		OR	
10.	a)	Explain different BPO services.	8
	b)	Explain medical transcription as an application of ITES.	8
11.	a)	What are the reasons and modes of Cyber Crime ?	8
	b)	What are the statutory provisions for Cyber Crime ?	8
		OR	
12.	a)	What are the different system controls exercised in an Information System ?	8
	b)	Explain global management of Information Technology.	8

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